



## **SALON POLICIES**

### **Appointments:**

- Be sure to advise stylist in advance of allergies & sensitivities you may have so that you can be further assisted.
- Hair is not provided with service at this time.
- Detangling hair prior to appointment is mandatory due to time constraints.
- Booking future appointments after being serviced is recommended so that your schedule can be accommodated.
- Children are allowed if they are being serviced.
- No pets allowed in the salon.

### **Methods of Payment:**

- Cash, debit and or credit cards are acceptable.
- Checks are not accepted.

### **Pricing:**

All prices are subject to change at the discretion of management.

### **Deposits:**

- Deposits are made to hold the place of your appointment.
- Any service over \$100 requires a \$50 deposit at scheduling time.

### **Cancellations/Tardiness:**

- These policies have been implemented due to high demand of services.
  - If you need to cancel & reschedule please do so 24 hours prior to your scheduled appointment so that others can book accordingly.
  - Same day cancellation will result in 25% charge of the service requested
  - NO CALL, NO SHOW, NO NEW APPOINTMENT policy is vital. It is highly recommended that this is remembered.
- Otherwise it will result in full charge of service. Your card information will be charged via StyleSeat Booking App.

### **Return Policy:**

- It is my goal to satisfy clients before they leave.
- All sales are final once you leave the salon.
- If a style becomes uncomfortable in any way within a FEW days feel free to return to have it adjusted.

### **Other Tips For Your Visit:**

- Your time is valued in the chair & I work diligently to get you in & out in a professional & timely manner.
- You are in for a intriguing, knowledgeable & positive experience.
- As a courtesy to you appointment reminders are sent out days before scheduled appointment.

